

# **Institute of Management**

# MET's, Institute of Management Bhujbal Knowledge City, Nashik 422003

# Action taken Report on feedbacks conducted in AY 2018-19 Summary of the feedbacks Collected for Academic Year 2018-19

Sr.	Feedback collected	Feedback Collected for	Frequency
No.	From		
1	Students	Faculties (Course teaching Feedback)	Twice in a year
2	Parents	Overall Satisfaction	Once in a Year
3	Alumni	Overall Satisfaction	Once in a Year
4	Teachers	Overall Satisfaction	Once in a Year
5	Students	Overall Satisfaction	Once in a Year
6	Employer	Overall Satisfaction	Once in a Year

## 1. Summary of Students feedback on teaching for course teachers:

Feedback for all the courses taught in academic year **2018-19** was taken for the faculties per semester and the following observations were noted:

- Students were asked to rate faculties on the scale of 5 for the parameters such as Aptitude & subject knowledge, teaching skills, Professionalism, Personality& attitude of faculties and assessment pattern.
- Rating for all the course teachers were found to be above 3.5 for both the semesters

#### **Action Taken:**

- 1. Feedback of the individual faculty was discussed by Director with the respective faculties.
- 2. As none of the rating were below 3.5 no corrective action was needed
- 3. Although all faculties were instructed to put in more efforts to make content delivery more effective and experiential.

## 2. Summary of Overall Satisfaction of Parents:

It is observed that parents' satisfaction for discipline, teaching, infrastructure is at higher level. Based on the analysis it can also be figured out that institute needs to work for arranging more number of co-curricular and extra-curricular activities for students, also more guest lectures and sessions by industry experts.



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#### **Action Taken:**

- 1. The report was discussed in IQAC meeting and governing counselling meetings.
- 2. Based on the feedback analysis it is decided to work towards enhancing the number of co-curricular and extra-curricular activities as well as guests sessions for students.

# 3. Summary of Overall Satisfaction of Employer:

The employer survey provides valuable insights into employee performance and satisfaction, with strong communication skills, cooperative relationships, and respect for values.

There are areas, such as planning and organization skills and innovativeness, where improvement opportunities may exist, and the feedback from employers is useful for addressing these areas.

#### **Action taken:**

- 1. The report was discussed in IQAC meeting and governing counselling meetings.
- 2. Based on the feedback analysis it is decided to organize activities, programs for students for encouraging and enhancing their innovative abilities as well as creativity. For working on student's planning and organizing abilities designing of effective teaching-learning methodologies, competitions focusing on these abilities are suggested to the faculties.

#### 4. Summary of Overall Satisfaction of Teachers:

Based on the responses given by teachers positively indicates that teachers are satisfied with strong support from top management, the environment, library resources.

However, there are areas, such as ICT facilities, better support for teaching and research activities where improvements or adjustments may be necessary to address the concerns of those who expressed neutrality or dissatisfaction.

The feedback from teachers is valuable for the college to continue to grow and enhance the overall educational experience.

## **Action Taken:**

- 1. The report was discussed in IQAC meeting and governing counselling meetings.
- 2. It was decided IQAC meeting that support for teaching and research activities to be extended to the teachers.
- 3. Also it is directed by Chairman IQAC that teachers will also need to undergo certain short term courses, research projects for which support will be backed by the institute.



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# **5. Summary of Overall Satisfaction of Alumnus:**

The alumni satisfaction feedback shows that there is high level satisfaction in the areas such as curriculum relevance, faculty, canteen facilities, library, and placement support.

However there are areas where improvements may be necessary, including lab facilities, overall facilities, and industry exposure. Alumnus also gave suggestions on providing more exposure to real-world industry scenarios.

This feedback can be useful for the college to continue to enhance the quality of education and services provided to students.

## **Action taken:**

- 1. The report was discussed in IQAC meeting and governing counselling meetings.
- 2. It was decided in the IQAC meeting that more number of activities such as institute-industry interaction through guests lecture, industrial visits to be arranged so as to work towards one of the suggested areas of improvement by the alumnus.

## 6. Summary of Students feedback:

Students have expressed satisfaction over the quantum of syllabus covered in their classes, alsoappreciatedteacher'sapproachtoteachingandteacher'spreparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation as been rated high in the survey. Students have also expressed satisfaction for the expertise of teachers in their subjects and overall teaching.

- Increase in number of extracurricular and co-curricular events where students will get more chance to participate in organizing and managing the events.
- Arrangement of more sessions of experts from industry for more practical insights

#### **Action taken:**

- 1. The report was discussed in IQAC meeting and governing council meetings.
- 2. It was decided in the IQAC meeting that more number of activities such as extracurricular and co-curricular, sessions of experts from industry will be conducted for students.

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